

## THOMAS P. VAN DYKE

1916 Ridge Oaks Ct.  
Oak Ridge, NC 27310  
hm. (336) 644-9322  
wk. (336) 334-4818  
fax (336) 334-4083

UNCG  
P.O. Box 26165  
Greensboro, NC 27402-6165  
[tvandyke@uncg.edu](mailto:tvandyke@uncg.edu)

### EDUCATION:

- Ph.D.** Business Computer Information Systems,  
University of North Texas May, 1996
- M.B.A.** Southwest Texas State University December, 1990
- B.S.** Computer Science, Texas A&M University May, 1985

### TEACHING EXPERIENCE:

August 2001 – Present

**Assistant Professor – University of North Carolina – Greensboro**  
Business Data Systems, Design and management of IS(Capstone), Graduate Database Administration

August 98 – July 2001

**Assistant Professor - University of Nevada, Las Vegas**  
Introduction to MIS, Database - Oracle SQL, Client/Server development using Oracle Developer /2000

July 95 - July 98

**Assistant Professor - Weber State University**  
Introduction to Computing - C Programming, Systems Analysis and Design, COBOL,  
Business Data Communications, Intro. to Database - Oracle SQL

August 94 - May 95

January 93 - May 93

August 91 - May 92

**Teaching Fellow - University of North Texas**  
Introduction to MIS - MIS concepts, introduction to relational database theory  
Microcomputers in Business - C and C++ programming

### DISSERTATION TOPIC:

"The Effects of Alternative Presentation Formats on Biases and Heuristics in Human Decision Making."

## **REFEREED JOURNAL ARTICLES:**

Torkzadeh, Gholamreza, and Thomas P. Van Dyke "Development and Validation of an Internet Self-Efficacy Scale" Behaviour and Information Technology, forthcoming.

Van Dyke, Thomas P., Kappelman, Leon and Victor Prybutok "Cautions on the Use of the SERVQUAL Measure to Assess the Quality of Information Systems Services." Decision Sciences 30.3 (1999):877-891.

Van Dyke, Thomas P., Leon Kappelman and Victor Prybutok. "Measuring Information Systems Service Quality: Concerns on the Use of the SERVQUAL Questionnaire." MIS Quarterly 21.2 (1997):195-208.

Van Dyke, Thomas P. "Integrating Text and Graphics: The Impact of Increased Visual Salience on Recall Performance." Journal of Computer Information Systems. 37.2 (1997):8-12.