

ISOM Department - UNCG

Microsoft Developer Network Academic Alliance (MSDNAA)

The MSDNAA is a program through which Microsoft makes available selected software free of charge to members. The ISOM Department is a member of the academic alliance and is able to provide selected Microsoft software.

1. *Who is eligible to get copies of the software?*

The software is available to faculty/staff and students enrolled in the ISOM degree and certificate programs. Students in the BS program who have been admitted to the Bryan School and the ISOM Department and are eligible to acquire the software.

2. *What software is available?*

In general, Microsoft makes available its operating systems and development tools.

3. *In what format is the software provided?*

The software can be acquired by downloading it (with no fee), or ordering a CD (for a fee) directly from Microsoft on the same web site.

While downloading is the most direct route, downloading is only feasible if you have a high speed Internet connection since many of the software choices are very large in size. **NOTE: Downloading large files through the campus wireless network is known to time out and may not be the best download method.**

4. *Does it matter what browser I am using?*

The MSDNAA download system was designed specifically for Internet Explorer. Problems can occur with other browsers.

5. *What is downloaded?*

Depending on the software, you will find one of two methods is used. Both methods will start with a downloader file that you will save to your computer and run. The downloader program will download the software by one of the following method.

Method 1: The primary method is downloading an ISO image file that must be burned using specific ISO options within your CD/DVD burning software. Simply copying the ISO to a hard disk **WILL NOT WORK**. If your burning software can handle ISO files, simply double clicking the ISO may initiate the proper burning procedure within your software. There are also free burning applications that handle ISO image files if your software does not. One that is often used is called ImgBurn (Google it).

Method 2: A folder containing the installation files will be downloaded. You can simply burn this folder to a CD or DVD and run the setup executable.

(NOTE: Please burn a CD or DVD of the software before installing it. This will allow you to re-install the software if needed without doing another download.)

6. *How do I get access to the MSDNAA software web site?*

In order to get the software, ISOM faculty, staff, or students must be registered in the MSDNAA database. If you meet the eligibility requirements, you must contact Dr. John Eatman (jleatman@uncg.edu) of the ISOM department to request inclusion in the MSDNAA database. You must provide the following...

- * the ISOM program which you are enrolled in
- * your UNCG username

When your account is activated, you will receive an email in your UNCG e-mail notifying you of your eligibility to get the software and providing you with a username and password to login and download software.

You only have to register once to be eligible for all the software. If you have difficulty in downloading the software, contact Dr. Eatman explaining your problem and specify the date, time, location, and connection method (wired/wireless) when a downloading error occurred. *Please note that all accounts expire once each year and must then be re-authorized.*

7. *Does all the software require an installation key?*

Some of the software requires a specific installation key and some do not. You will be shown the installation key when you begin the download. You may check on the keys that have been assigned to you by viewing the My Software option on the download web site.

8. *What is the web site for acquiring the software and installation keys?*

The MSDNAA/ISOM Department web site is:

https://msdn05.e-academy.com/unc_isom/

9. *Who do I contact if I have any questions about the MSDNAA program?*

You should address all questions to Dr. John Eatman of the ISOM Department.

Please note: various pieces of documentation on this site require the Adobe Acrobat PDF Reader. You may download it from the Adobe web site (www.adobe.com). Each PDF link is labeled as such.