

Financial Services

	2006-2007	2007-2008	2008-09	2009-10	2010-2011
Cashier & Student Account Office					
Department Deposits	\$124 million	\$151 million	\$178 million	\$195 million	\$278 million
Payments to Student Accounts	\$ 55 million	\$ 57 million	\$ 56 million	\$54 million	\$58 million
Financial Aid Credits to Student Accounts	\$101 million	\$116 million	\$123 million	\$147 million	\$161 million
Charges to Student Accounts	\$ 94 million	\$ 94 million	\$113 million	\$123 million	\$137 million
Refunds to Student Accounts	\$ 56 million	\$ 66 million	\$ 68 million	\$80 million	\$83 million
Transactions	27,600	32,550	33,822	36,000	36,975
Schedule Bills Mailed	38,000	40,000	40,000	*80,000	*83,394
Monthly Statements Mailed	75,000	35,000	35,000	-	-
Form 1098Ts Mailed	22,000	25,757	22,907	24,000	23,900
*For 2009-10 Electronic student bills produced					
Payroll Office					
Payroll Checks and Direct Deposits	\$145 million	\$162 million	\$178 million	\$178 million	\$186 million
Payroll Check Generated	6,606	3,393	2,465	1,248	971
Payroll Direct Deposits Generated	46,434	51,894	55,445	56,248	57,950
Total Payroll Checks and Direct Deposits	53,040	55,277	57,910	57,489	58,921
W-2s	6,974	7,291	7,576	7,318	7,526
Average Number of Employees					
Paid Each Month	4,420	4,607	4,877	4,775	4,899
Reallocations Processed	3,775	2,213	2,820	3,156	2,330
General Accounting Office					
Payments to Vendors	\$216 million	\$223.5 million	\$221.1 million	\$203.4 million	\$228.4 million
Checks Generated	82,765	64,552	67,018	50,395	51,824
Via Journal Entries	\$766 million	\$1.45 billion	\$4.5 billion	\$929 million	\$1.2 billion
Entries Generated	44,726	73,564	214,629	90,903	130,897
Account Setups	1,627	1,640	626	888	858
Form 1099s Generated	1,011	1,194	1,454	1,271	1,342
Tax Compliance Office					
Nonresident Students and Employees were Assisted with Determination of Residency and Withholding Status	305	280	291	269	-
Form 1042s Generated, Filed with the IRS	101	91	96	91	-
Form 8233s Generated, Filed with the IRS	76	80	84	62	-
Escheated Check Letters Sent as Part of the Overall Escheat Process to Comply with the Office of State Controller Escheat Policy	288	346	325	233	-
Budget Office					
Operating Budget Expenditures	199,464,160	222,451,674	221,967,853	-	-
Budget Transfers (Estimated Based on YTD Actuals)	44,305	43,493	39,570	-	-
On-line	30,490	31,912	26,375	-	-
Budget Office	8,926	6,936	10,070	-	-
Permanent Flexibility Revisions (Estimated Based on Current Year Actual)	1,664	1,600	1,400	-	-
Temporary Flexibility Revisions (Estimated Based on Current Year Actual)	3,225	3,045	1,725	-	-
Controlled Positions (Counting each Funding Source as a position)	3,937	3,762	4,925	-	-
Operating Budget Expenditures	\$199 million	\$222 million	\$222 million	\$246 million	\$241 million
Transactions - State					
Flexes		3,419	3,044	3,600	6,100
Department		10,552	6,167	6,500	
Budget Office		6,842	9,739	9,000	
Automated		20,072	21,408	24,000	6,400
Total		40,885	40,358	43,100	26,900
Transactions - Other Funds					
Departmental		1,681	1,459	1,600	1,450
Budget Office		1,692	1,736	2,930	1,700

	2006-2007	2007-2008	2008-09	2009-2010	2010-2011
Automated		12,376	25,209	29,440	25,500
Total		15,749	28,404	33,970	285,700
Grand Total		56,634	68,762	77,070	75,700
Contracts and Grants					
Contracts and Grants Awards (estimated)	\$28.5 million	\$29.8 million	\$30.9 million	\$35.0 million	\$40.0 million
Overhead Revenues (estimated)	\$ 3.4 million	\$ 4.2 million	\$ 4.8 million	\$5.2 million	\$5.1 million
Provided Financial Management of Contracts and Grants (estimated)	382	397	422	460	504
Expenditures	\$27.1 million	\$32.3 million	\$35.2 million	\$35.0 million	\$35.0 million
Awards (estimated)	255	273	261	279	237
Sources of Funding (estimated) - Federal	86.50%	82.00%	82.80%	84%	86%
Sources of Funding (estimated) - State	3.40%	6.70%	6.60%	5%	4%
Sources of Funding (estimated) - Other	10.10%	11.30%	10.60%	11%	9%
Sponsored Research from the School of Education (estimated)					
Education (estimated)	38.80%	37.50%	36.50%	34%	34%
Proposals Funded (estimated)	64%	69%	53%	57%	51%
Support to Faculty members Conducting research					
Research	178	244	196	206	213
Business Affairs Technology					
No. of FR Training Session	N/A	N/A	5	5	7
No. in Attendance of FR Training Session	N/A	N/A	41	27	73
No. of HR Training Session	N/A	N/A	9	7	24
No. in Attendance of HR Training Sessions	N/A	N/A	54	28	139
Systems and Procedures					
Banner HR Users	N/A	N/A	671	704	773
Banner Finance Users	N/A	N/A	626	652	584
Facilities					
Corrective Work Orders Completed	9,485	11,094	9,671	10,614	10,045
Preventative Work Orders Completed	5,925	6,267	7,254	7,478	7,638
Special Billing Work Orders Completed	514	561	542	396	583
Project Office Completed ___ Renovations with a value of ___	75/\$6,200,000	96/\$9,400,000	47/\$875,000		
Million Pounds of steam produced	260	259	268	271	288
Million Cubic feet of gas used	356	327	339	341	338
Gallons of fuel oil used	1,700	0	0	967	32,910
Million Gallons of boiler make up water used	5	2	5	6.7	5.8
Million Gallons of water (other than steam plant) used	159	153	166	181	136
Recycling as percentage of weight		33%	33.50%	35.3%	36.40%
Total training hours	5,600	5,505	4,680	2,739	2,837
OSHA Compliance hours	1,650	1,640	1,690	1,135	1,093
Technical Training hours	3,250	3,175	2,750	1,572	1,934
Computer Training hours	300	270	200	32	see above
New Employee Orientation hours	400	420	40	10	203
Capital Improvements					
Projects Put into Service					
School of Education Building					39,000,000
Bryan Building Fire Alarm Replacement					590,702
Baseball Locker Room / Training Facility					2,800,000
Guilford & Mary Foust Residence Hall Renovations					4,527,000
Total 4 Capital Projects Placed into Service					\$47,553,702
Projects in Construction					
Print Shop and Storeroom Fire Alarm					112,712
Quad Residence Halls Comprehensive Renovations					55,000,000
Jackson Library Phase 1 Renovations					1,300,000

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Ragsdale/Mendenhall Residence Hall Fire Sprinklers					1,600,000
121 McIver Street & 1410 W Lee Street Demolition					124,500
West Drive Curb Repair (Storm Drainage)					55,000
Eberhart 323, 327					300,000
HHP Locker Room Renovation					3,241,000
915 Northridge Research Greenhouse					201,000
HHP Window Replacement (Rosenthal)					75,000
Pedestrian Bridge Inspection & Repair Campus-wide Study					40,000
ARRA Residence Hall Lighting Upgrade					250,280
Electrical Meter Connection to Network					50,000
Total 13 Projects Under Construction					\$62,349,492

Projects in Planning and Design

Railroad Pedestrian Underpass					6,627,000
Dining Hall Renovations					31,700,000
Curry Pedestrian Walkway - Highland Avenue Crosswalk					88,920
Transportation Master Plan Update					100,000
New Student Recreation Facility Program					200,000
Jackson Library Phase 2 Renovations					1,000,000
Curry Building Renovation					1,800,000
Graham Building ADA Restrooms					250,000
McIver Parking Deck - Deferred Maintenance					295,000
Campus Police Building					10,000,000
Music, Theatre & Dance - Programming					50,000
McNutt UPS Room Additional HVAC					30,000
Chiller Plant Upgrade Temporary Connection (Study)					12,000
1410 West Lee Street Parking Lot					295,000
Total 14 Projects in Design					\$52,447,920

Renovation Projects

Campus-wide Electrical Metering					341,000
Spencer Lloyd's Honors Classroom					295,000
McIver Room 140 Modifications					4,100
MHRA 1611 Wall Extensions					2,300
Mossman 243 Improvements					25,462
Weatherspoon Art Gallery 7 Modifications					4,400
Eberhart 162 Modifications					3,100
HHP 351 Soundproofing					2,200
McIver Room 61 Paint and Carpet					850
Three College Observatory Sidewalk Installation					5,200
MHRA 3712 Wall Installation					8,400
Bryan 401Q/401H Kitchen Upgrades					18,300
Bryan Stair Upgrades					45,800
Gove 103/103B Modifications					5,500
Mossman 136/141 Renovations					3,955
Sullivan Science 401 Renovation					18,562
Curry Building Relocation Phase 1					65,000
MHRA 1613 Renovations					27,920
Mossman 241 Carpet Installation					8,113
School of Education Building Relocation					75,000
Bryan 221 Electrical Modifications					3,200
Eberhart 250 & 284 Lighting Modifications					59,500
McIver Room 017 Soundproofing					5,500
MHRA 2602 Breakroom Renovation					11,700
2900 Oakland Avenue Step Railings					1,000
Graham Building Step Railings					27,000
Eberhart 293 Carpet Replacement					6,700
HHP 300 Display Modifications					1,000

	2006-2007	2007-2008	2008-09	2009-2010	2010-2011
McIver Room 61 Alterations					2,400
Music Building Recital Hall Doors					1,850
Music Building Safety Project Carpet Installation					15,100
Bryan Blinds Replacement					42,000
Bryan Window Upgrades					51,250
Bryan South Stairwell Film					43,500
EUC Carpet Replacement					28,600
Jackson Library Superlab Carpeting					32,000
McIver 325 Carpet					4,400
Stone Lobby Renovations					100,000
Mossman 308 Door Installation					4,961
Music Building Classroom Flooring Upgrades					24,050
Music Building Room 219 Carpet Replacement					1,550
Music Building Room 207 Carpet Replacement					2,200
Gatewood 4th Floor Screen Installation					25,000
Eberhart 207					185,000
DCL VideoRecording Studio					250,000
Radio Station Lightning Protection - Brown Building					1,000
Campus-wide Installation Meters in Data Centers					11,175
Mossman Chancellor's Boardroom Upgrades					65,000
Gatewood HVAC Study for Spray Booths					15,000
EUC Student Affairs Office Renovations					96,443
Bryan 301M Renovation					7,400
Total 46 Renovation Projects					\$2,085,641

Projects supporting the Capital Facilities Foundation and the Gateway University Research Park

Joint School of Nanoscience and Nanoengineering					64,274,294
Jefferson Suites (Capital Facilities Foundation)					30,000,000
Mixed-Use Village Housing - Phase 1					52,500,000
Total of projects supporting the Capital Facilities Foundation					\$ 146,774,294

Human Resource Services

Workers Compensation Claims	95	97	82	63	73
Cost of WC Claims	\$ 196,205	\$ 311,129	\$ 308,641	\$ 325,057	\$ 377,959
Total Benefits Actions	8282	11,818	14,393	16,670	20,465
Total Value of Benefits Invoices Reconciled	\$ 36,396,039	\$ 41,651,871	\$ 45,507,351	\$ -	52,508,333
Email/Phone calls that required assistance	10560	31,782	51,365	89,374	-
Student EPAF records entered (begin 4/1/10)				750	4,700
Total records actions which must be double entered into OSP's	1944	1,753	952	-	1,730
Recruitment actions	23331	25,885	18,003	13,738	14,339
Positions opened	346	344	189	129	179
Hits on job search web page	99,615	116,919	119,007	137,744	117,979
Participants in training programs	2,210	2,143	2,306	2,064	1,967
Total workshops offered	74	102	131	199	269
Classification/Compensation actions	636	360*	452	244	255
Employee relations actions	231	221	234	186	245
Grievances filed	2	3	8	-	4
Affirmative Action actions	558	533	462	438	403
Data entered for affirmative action	27,726	28,769	20,175	21,583	19,226
Employee loan fund requests	58	79	118	116	148
Amount loaned	\$ 25,975	\$ 38,650	\$ 54,199	\$ 55,850	\$ 54,600
EPA Waivers					10
EPA Exceptions					6

	2006-2007	2007-2008	2008-09	2009-2010	2010-2011
Campus Enterprises					
Purchasing					
Number of purchase orders	2,812	3,009	2,490	3,410	3,553
Purchase order dollar volume	\$ 17,653,475	\$ 23,586,920	18,805,568	31,468,669	31,588,919
P-card transactions	38,417	34,911	27,645	29,274	35,930
P-card dollar volume	\$ 7,565,966	\$ 7,263,809*	\$ 6,464,706	\$ 7,496,280	\$9,523,179
P-card audits	346	226	325	295	55
ID Card Center					
FirstCard cards produced	10,566	10,786	11,206	12,653	11,835
FirstCard revenue	\$ 46,008	\$ 49,656	\$ 52,157	\$ 56,098	\$130,450
Warehouse/Surplus					
Warehouse surplus in pounds:					
E-Waste/Computers/Monitors	20,000	15,500	22,000	75,000	47,500
Scrap Metal	18,000	16,000	8,000	9,200	19,500
Paper	11,000	10,000	10,000	9,400	15,000
Surplus Property/Retail Sales:					
Total Items sold	5,430	5,423	5,712	3,803	6112
Total Sales	\$ 36,085	\$ 30,304	\$ 33,649	\$ 24,576	\$52,350
Printing & Mail					
# Envelopes printed			541,000	472,000	634,250
Sq Ft of banners printed			18,400	16,100	15,294
Bulk Mail (# pieces)			208,765	398,764	386,054
USPS Mail (# pieces)			387,982	296,340	351,468
Campus Enterprise Technology					
Website design/changes			66	135	223
Webfocus/other reporting			10	39	50
Banner/Pcard Web/Emarketplace Support			8	70	227
Hardware Servicing/Re-imagine			2	20	37
Visual Web/ASPX forms			22	18	29
UNCG Bookstore					
New Textbook Sales	\$ 3,926,995	\$ 3,959,946	\$ 4,124,558	\$ 4,493,156	\$4,384,061
Used Textbook Sales	\$ 1,965,254	\$ 2,372,546	\$ 2,172,072	\$ 1,497,404	\$1,500,802
Spirit Clothing Sales	\$ 489,879	\$ 572,846	\$ 590,805	\$ 570,495	\$739,033
Website Sales		\$ 1,245,010	\$ 1,626,129	\$ 1,990,720	\$2,875,178
Buyback Total	\$ 1,010,902	\$ 1,129,988	\$ 1,004,722	\$ 1,286,448	\$829,000
Rentals (new fall 2010)					\$387,068
Digital					\$30,488
Scholarship Dollars from Auxiliaries			n/a	\$ 479,000	\$549,000
Dining Services					
Dining Services Revenue		\$ 13,379,294	n/a	\$ 15,322,829	\$17,303,104
Dining Customers Served		2,174,728	2,250,000	2,153,185	3,214,150
Catered Events			3,555	2,256	3,038
Vegetable Oil Recycled		19860 lbs	21,000 lbs	3,950 gals	9,875
Pounds of food donated to Urban Ministries			n/a	1,170	1,130
Theme event meals			n/a	49	36
Dining Learning Events			n/a	11	36
Percentage of food waste reduction			n/a	12%	34.80%
POCAM					
Parking Permits Sold			8,677	8,108	7,561
Ridership on Public Transit (HEAT/GTA)		92,089	130,620	197,061	294,202
Park & Ride Miles		41,304	40,000	40,284	43,001
Park & Ride Rides		155,934	16,000	141,656	167,231
Spartan Chariot Miles		25,879	20,000	48,883	47,901
Spartan Chariot Rides		66,314	45,000	58,682	63,095
Ratio of Permits sold to headcount		0.460	0.430	0.390	0.360
Ratio of Permits sold to space availability		1.300	1.180	1.140	1.130
Ratio of HEAT riders to headcount		0.110	0.130	0.180	0.230

	2006-2007	2007-2008	2008-09	2009-2010	2010-2011
Ratio of HEAT rides to headcount		4.890	6.880	9.400	13.590
Real Property					
Lease/\$\$ value per year	\$ 303,235	\$ 442,388	n/a	\$ 225,898	\$279,018
Total square footage leased	19167	30,035	n/a	24,163	22,343
Average cost per square foot - leased space	\$ 10.34	\$ 11.20	n/a	\$ 9.35	\$12.49
Campus acres purchased			.20 acres	2.74 acres	0
CFF Acquisitions					
Properties purchased					79
Total cost					\$11,151,349
Total acreage					16.57
average cost per acre					\$672,984
average cost per property					\$141,156
CFF Leases					
Commercial properties					7
Gross income					\$10,383/month

Public Safety and Police

Calls for service	13,755	13,915	14,075	13,377	12,141
Reports taken	1,162	1,194	1,060	1,314	1,316
Traffic stops	4,272	5,799	6,342	5,922	6,342
Alarm calls	870	593	595	535	361
Arrests	757	969	981	1,375	1,281
Cases investigated	100	110	111	117	153
Special events	210	223	254	218	-
Public Service assists	21,892*	35,751	-	-	-
Training for Officers - hours	5,828	4,368	5,616	5758	4674

* Large increase due to policy changes to include officers walking through campus buildings