



Technology at UNCG

Technology	Where To Get Help
Activate your default computer accounts	https://banweb.uncg.edu/prod/hwzkcsar.P_UncgCSAR
Reset your passwords	https://banweb.uncg.edu/pls/prod/hwzksspr.P_UncgSSPR
Tech support	6-TECH or go to http://6-tech.uncg.edu and login. Click Find Answers tab and enter search. For Blackboard support contact Jane Harris first. For other support, also call Frances Clerk.
Telephone services	http://its.uncg.edu/Telephone/ or 336-334-5937 (M-F 8-5)
UNCG Wireless Network	Instructions for configuring your machine, go to http://its.uncg.edu/Projects/Wireless_Refresh/Configure/ .
Classroom teaching station support	http://www.uncg.edu/tlc/technical/ or call the TLC at 334-5207. Get key for stations from Cathy Rothermel in the TLC at 334-5310. One key fits all stations on campus.
Classroom reservations	http://www.uncg.edu/reg/Forms/RoomRequest.html
Computer lab reservations	https://its.uncg.edu/Labs/Reservations/Request/
HHP Wireless Laptop Cart Reservations	Contact Jane Harris jdharri5@uncg.edu or 334-3269.
Student Laptop Program (no longer mandatory)	http://its.uncg.edu/Laptop/ . Laptop info for faculty: https://its.uncg.edu/login.aspx?ReturnUrl=%2fTechnology_Purchases%2fFaculty_Staff%2f
Your UNCG personal web space	Go to https://6-tech.uncg.edu and login with your UNCG username and password. Enter 'UNCG personal webspace' in the search box. Creating your faculty web page: see your department's administrative assistant.
Network access from home (NetStorage)	Go to https://6-tech.uncg.edu and login with your UNCG username and password. Enter 'NetStorage' in the search box.
Virtual Private Networking (VPN)	http://its.uncg.edu/VPN/
Accessing UNCG software	UNCG has network licenses for most of its supported software. Click the UNCG Applications icon on your desktop to access software. UNCG approved software list: http://www.uncg.edu/ucn/clickwraps/approved_clickwraps.html
Help Documents	HHP Office of Academic Affairs Website: http://www.uncg.edu/hhp/oaa Blackboard: https://blackboard.uncg.edu/webapps/portal/frameset.jsp?tab_id=25_1 ITS Documentation: http://6-tech.uncg.edu TLC Resources: http://www.uncg.edu/tlc/
Training opportunities	First stop for instructional technology: Jane Harris and Frances Clerk Blackboard: https://utlc.uncg.edu/workshops/list_by_category.jsp?cat_id=77000294 Other TLC workshops: https://utlc.uncg.edu/workshops/list_by_category.jsp?cat_id=77000233