



CAPP Contacts

Questions for URO specific to WebCAPP, how the requirements appear, how CAPP functions, etc.

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| Terrica Williams <i>CAPP Specialist</i> | Phone: 334-3715 E-mail: tjwilli2@uncg.edu |
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Questions for Enrollment Services regarding administrative access to Banner forms

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| Kelly Rowett-James <i>University Registrar</i> | Phone: 334-4619 E-mail: karowett@uncg.edu |
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Questions for URO regarding transfer credit

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| Rick Titus <i>Assistant Registrar</i> | Phone: 256-0392 E-mail: transfer@uncg.edu |
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Questions for URO regarding the student academic transcript or institutional credit

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| Marilyn Robinson <i>Senior Assistant Registrar for Records & Registration</i> | Phone: 334-4137 E-mail: mdrobin2@uncg.edu |
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CAPP training opportunities

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| Melanie Hoover <i>Systems Trainer</i> | Phone: 256-1437 E-mail: mlhoover@uncg.edu |
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Questions for URO regarding advisor assignments and major changes

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| Duana Bonney <i>Records Services</i> | Phone: 334-4425 E-mail: ddbonney@uncg.edu |
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Obtain your UNCG ID number or reset your PIN

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| Instructional, Research, and Client Services | Phone: 256-8324 |
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