

Jacalyn Anne Claes, Ph.D.
Curriculum Vitae

CURRENT POSITION

Associate Professor of Social Work, Department of Social Work, The University of North Carolina at Greensboro, Greensboro, NC.

Adjunct Assistant Professor in the Joint Master of Social Work Program, North Carolina A&T State University and The University of North Carolina at Greensboro, Greensboro, NC.

PROFESSIONAL EDUCATION

Doctor of Philosophy; The University of Iowa, College of Education; 1990.
Master of Social Work; The University of Iowa, School of Social Work; 1988.
Master of Science in Education; Western Illinois University, College of Education; 1972.
Bachelor of Arts; Western Illinois University, College of Arts and Sciences; 1971.

LICENSURE

State of North Carolina Licensed Clinical Social Worker (LCSW #C003011)

ACADEMIC TEACHING AND ADMINISTRATIVE EXPERIENCE

2002-present Associate Professor of Social Work, Department of Social Work,
The University of North Carolina at Greensboro.

2006-2009 Co-Director, Joint Master of Social Work Program, North Carolina A&T State University
and The University of North Carolina at Greensboro.

2005-2006 Director, JMSW Three-Year Program, North Carolina A&T State University
and The University of North Carolina at Greensboro.

1996-2002 Assistant Professor of Social Work, Department of Social Work,
The University of North Carolina at Greensboro.

1989-1996 Assistant Professor of Social Work, University of Louisville.

CAREER EMPLOYMENT EXPERIENCE--CLINICAL SOCIAL WORK

1/98-6/06 Clinical Social Worker, Private Practice, Greensboro, NC
Area of specialization-psychotherapy with children and families

1/90-1/96 Clinical Social Worker, Contract, Family and Children's Agency,
Louisville, Ky.

9/86-7/89 Therapist, Department of Family Practice, The University of Iowa.
Iowa City, Iowa.

10/86-4/89 Trainer, National Resource On Family-Based Services, School of
Social Work, The University of Iowa, Iowa City, Iowa.

CAREER EMPLOYMENT EXPERIENCE--CHILD WELFARE

- 6/75-8/79 Group Home Director, Lutheran Social Service, Iowa City, Iowa.
- 1/73-6/75 Social Worker II, Iowa Department of Social Services, Washington, Iowa.

CAREER EMPLOYMENT EXPERIENCE--PUBLIC SCHOOLS

- 8/79-6/84 Elementary School Counselor, Mount Pleasant Community Schools,
Mount Pleasant, Iowa.

AWARDS, HONORS AND APPOINTMENTS

- 2001 Mary Frances Stone Outstanding Teaching Award Recipient, School of Human
Environmental Sciences, University of North Carolina at Greensboro.
- 2001 Community Achievement Award, Interact, Raleigh, NC
- 2000 Outstanding Teacher Award Nominee, School of Human Environmental Sciences,
University of North Carolina at Greensboro.
- 1999 Outstanding Teacher Award Nominee, School of Human Environmental Sciences,
University of North Carolina at Greensboro.
- 1999-2005 Gubernatorial Appointment, North Carolina Social Work Licensure and Certification
Board.

PUBLICATIONS

Articles Published in Refereed Publications

1. Herrick, C., Arbuckle, M., & Claes, J. A. (2002). Teaching inter-professional practice: a course on a system of care for children with severe emotional disturbance and their families. *Journal of Family Nursing*, 8 (3), 241-263.
2. Claes, J., & Moore, W. (2001). Issues confronting lesbian and gay elders: The challenge for health and human service providers. *Journal of Health and Human Services Administration*, 23 (2), 181-202.
3. Claes, J (2000). Social work practice and human diversity. *Teaching racial, ethnic, and cultural diversity in social work*. Alexandria, VA.: Council on Social Work Education.
4. Claes, J.A. (1992). Family violence: Values, practice and the larger system. *Focal Point*, 1(2).
5. Claes, J. A. & Rosenthal, D.M. (1990). Men who batter women: A study in power. *Journal of Family Violence*, 5 (3), 215-234.
6. Claes, J. A. & Rosenthal, D.M. (1989). Family therapists and family physicians: Defining turf. *Family Therapy Today*, summer.

Articles submitted to Refereed Publications

1. Claes, J. A, Arbuckle, M. & Herrick, C. . Teaching empowerment-based practice through a system of care course. *Journal of Baccalaureate Social Work*.

Book Chapters (non-refereed)

1. ASWB Supervision Task Force (2009). *An analysis of supervision for social work licensure: Guidelines on supervision for regulators and educators*. Culpepper, VA: Association of Social Work Boards.
2. Claes, J.A. (2005). Building a system of care in child welfare: The perspective of a social worker In Herrick, C.& Arbuckle, M (Ed). *Child Mental Health: Interdisciplinary Practice System of Care* Sudbury, MA: Jones & Bartlett.
2. Claes, J.A. (2001). Caring for gay and lesbian elderly. In Olson, L. (Ed). *Age through ethnic lenses: Caring for the elderly in a multicultural society*. Boulder, CO: Roman & Littlefield.
3. Kriesman, N. & Claes, J.A. (1997). Gender issues in the caregiving of elders. In Hargrave, T. & Hanna, S. *Between Generations: Handbook of Family Therapy in Later Life*. NY: Bruner.

Monographs and Technical Reports

1. Claes, J. & Ferriss, R. (2005). *Ethics Manual: North Carolina Certification and Licensure Board*. Asheboro, NC : North Carolina Certification and Licensure Board.
2. Claes, J. (2001). *Family Violence Prevention in Immigrant Families: Year 3 Final Report*. Greensboro, NC: The University of North Carolina at Greensboro.
3. Claes, J. (2000). *Family Violence Prevention in Immigrant Families: Year 2 Final Report*. Greensboro, NC: The University of North Carolina at Greensboro.
4. Claes, J. (2000). *Social Work Department Implementation of System of Care: 1999-2000*. Greensboro, NC: The University of North Carolina at Greensboro.
5. Claes, J. (1999). *Family Violence Prevention in Immigrant Families: Year 1 Final Report*. Greensboro, NC: The University of North Carolina at Greensboro.
6. Claes, J. & Hurd, E. (1999). *Social Work Department Implementation of System of Care: 1998-1999*. Greensboro, NC: The University of North Carolina at Greensboro.
7. Claes, J. (1998). *Social Work Department Implementation of System of Care: 1997-1998*. Greensboro, NC: The University of North Carolina at Greensboro.

Book Reviews

1. *Domestic Violence: Intersectionality and Culturally Competent Practice* by L.L. Lockhart for Columbia University Press, 2
2. *At the root of this longing: Reconciling a spiritual hunger and a feminist thirst (Book Review)* by Carol Flinders, NWSA Journal, 1999, 11 (2).

INTERNATIONAL JURIED PAPER PRESENTATIONS

1. Claes, J., "Gay and lesbian marriage: Liberation or subjugation". Oxford Roundtable, Oxford, England, March 15, 2006.
2. Claes, J. & Vowels, D. "Spirituality and the Healing Process of Cancer", *Spirituality and Health Conference*, Bath, England, March 30, 2001.

NATIONAL JURIED PAPER PRESENTATIONS

1. Claes, J. , Cupito, S., Savoca, M., Nwokah, E. & Charest, R. "Building community/university partnerships: Constructing My Sister's House ". Healthy Teen Network Conference, Albuquerque, N.M., October 30, 2008.
2. Arbuckle, M., Claes, J., & Jones. " Involving students in the parent experience: Using experiential methods to teach system of care", *Building on Family Strengths: Research and Services in Support of Children and their Families*, Portland, Oregon, June 28, 2003.
3. Arbuckle, M., Claes, J., & Walker, D. " Building family-centered culturally competent service systems", *Building on Family Strengths: Research and Services in Support of Children and their Families*, Portland, Oregon, May 30, 2002.
4. Claes, J., Arbuckle, M., Jones, L. & Jones, B. "Youth Participation in the Design of Participatory Research", *Building on Family Strengths: Research and Services in Support of Children and their Families*, Portland, Oregon, May 12, 2001.
5. Claes, J., Herrick, C., Arbuckle, M., Jones, L. & Register, J. " Families as co-teachers in an interdisciplinary course", *Building on Family Strengths: Research and Services in Support of Children and their Families*, Portland, Oregon, April 7. 2000.
6. MacKinnon-Lewis, C., Arbuckle, M., Claes, J., Shelton, T. & Gibbs, N. "Connecting training and service through quality improvement", *13th Annual Research Conference-A System of Care for Children's Mental Health: Expanding the Research Base*, March 6, 2000.
7. Claes, J., & Herrick, C. & Arbuckle, M., " Challenges in teaching system of care practice", *Building on Family Strengths: Research and Services in Support of Children and their Families*, Portland, Oregon, June 4, 1999.
8. Arbuckle, M., Gruchow, W., Claes, J. & Herrick, C. " Challenges and opportunities on the way to genuine community-campus partnerships", *Third Annual Community-Campus Partnerships for Health*, Seattle, Washington, March 30, 1999.
9. Arbuckle, M., Claes, J., O'Donnell, M., & Spencer, S. "Public Academic Liaisons: Pre-service and In-service in a System of Care," *1998 Building on Family Strengths Conference*, Portland, Oregon.
10. Walker, P. W., Stewart, C. K., & Claes, J." A Pilot Smoking Cessation Program for African American Women", *Association of Schools Allied Health Professionals*, Milwaukee, Wisconsin, October 5, 1995.
11. Claes, J., Engel, L., Thompson, R., and Massey, C., "Beyond the Pain: Healing the Trauma of Domestic Violence," *American Association for Marriage and Family Therapy*, Anaheim, California, Oct. 7, 1993.
12. Claes, J., Engel, L., and Connolly, S. "Intervening in Couple Violence: Family and Larger System," *American Association for Marriage and Family Therapy*, Miami, Fla., October 18, 1992.
13. Claes, J., & Bonta, R., "Parent Education: Discovering Your Parenting Style," *National Elementary Counseling and Guidance Conference*, Purdue University, June, 1982.

INVITED LOCAL/REGIONAL PROFESSIONAL PRESENTATIONS AND WORKSHOPS

1. Claes, J. "University community partnerships", YWCA of Greensboro, Greensboro, NC, August 20, 2009.

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2. Claes, J. "Ethics and self care: Establishing boundaries", Family Services of the Piedmont, Greensboro, NC, June 26, 2009
 - 3.
 4. Claes, J. "Supervision of P-LCSW", *NASW-NC Clinical Supervision Certificate Training*, New Bern, NC, May 16, 2008.
 5. Claes, J. "Developing cultural competence". *Family Services of the Piedmont*, Greensboro, NC, June 25, 2008.
 6. Claes, J. "Establishing Boundaries". *Family Services of the Piedmont*, Greensboro, NC, June 25, 2008.
 7. Claes, J. "Models of Supervision", *NASW-NC Clinical Supervision Certificate Training*, Charlotte, NC, September 16, 2007,
 8. Claes, J. " Avoiding an ethics complaint," NASW, Morganton, NC Chapter, Morganton, NC, april6, 2006.
 9. Claes, J. "Clinical supervision of the provisionally licensed clinical social worker", *NASW-NC Annual Clinical Supervision Certificate Training*, High Point, NC, May 20, 2006,
 10. Claes, J. "Interactional Supervision", *NASW-NC Annual Clinical Supervision Certificate Training*, High Point, NC, May 20, 2005,
 11. Claes, J., "Ethical issues in clinical social work practice", *NASW South Piedmont District Ethics Conference*, Charlotte, NC, October 22, 2004,
 12. Claes, J., "Preparing to become a licensed clinical social worker in North Carolina", *University of North Carolina at Charlotte*, Charlotte, NC, October 23, 2004,
 13. Claes, J. "Preparing to become a licensed clinical social worker in North Carolina", *University of North Carolina at Chapel Hill*, Chapel Hill, NC, January 18, 2005,
 14. Claes, J. "Clinical supervision of the provisionally licensed clinical social worker", *NASW-NC Annual Clinical Supervision Certificate Training*, High Point, NC, June 5, 2004,
 15. Claes, J., "Cultural Diversity and Healthcare", *Moses Cone Hospital Association*, Greensboro, NC, January 23, 1998.
 16. Claes, J., "Cultural Diversity and Healthcare", *Moses Cone Hospital Association*, Greensboro, NC, January 23, 1998.
 17. Claes, J., "Cultural Diversity and Healthcare", *Moses Cone Hospital Association*, Greensboro, NC, January 23, 1998.
 18. Claes, J., "Cultural Diversity and Healthcare", *Women's Hospital*, Greensboro, NC, September 24, 1997.
 19. Claes, J. "Honoring the stories of Gay and Lesbian families", *Family Connections Conference*, Winston- Salem, NC, August 7, 1997.
 20. Claes, J., "Sensitivity to Cultural Diversity When Dealing with Rape Victims," Center for Women and Families. July 9, 1994.
 21. Claes, J., "Human Diversity: Dealing with Personal Bias," *Bluegrass Discharge Planner Association*, Lexington, Kentucky, June 15, 1994.
 6. Claes, J., "Cultural Respect: Dealing with Patients from Diverse Backgrounds," Floyd Memorial Hospital, New Albany, Indiana. September 20, 1993.

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7. Claes, J., "Working with Domestic Violence in Clinical Practice," Family & Children's Agency, Louisville, Ky., May 10, 1993.
 8. Claes, J., "Domestic Violence: A Cultural and Historical Perspective," Keynote Address, *Community Forum on Domestic Violence*, Louisville, April 14, 1993.
 9. Claes, J., "Intervening in Couple Violence with Families," *Forum on the Family*, University Club, University of Louisville, January 11, 1993.
 10. Claes, J., "Treatment Issues in Domestic Violence," Family Preservation Program, Louisville, Ky. October 27, 1992.
 11. Claes, J., "Gender Issues and How They Effect Our Work with Families," Family Preservation Program, Louisville, Ky., October 27, 1992.
 12. Claes, J., "Families Raising Small Children," Advisory Committee for Social Services, *Kentucky Head Start Association*, April 22, 1992.
 13. Claes, J., "Minority Youth: Issues and Answers," *Public Forum*, Louisville Urban League with Jefferson Co. Health Dept., Park Du Valle Health Center & University of Louisville, Dept. of Education and Kent School of Social Work, April 6, 1992.
 14. Claes, J. and Adams, D. "Non-Custodial Mothers: Issues Across the Life Cycle," *Women's Conference*, Western Kentucky University with Diane Adams, September 26, 1991.
 15. Claes, J., "Couple Counseling: Techniques for Empowerment & Safety," Center for Women & Families, July 13, 1991.
 16. Claes, J., "Spousal Violence," *Forum on the Family*, University of Louisville, Ky., February 4, 1991.
 17. Claes, J., "The Changing Role of Women in Families", *Governor's Conference on Mental Health*, Indianapolis, December, 1990.
 18. Claes, J., "Common Problems in Family Counseling: A Primer for Physicians *Iowa Academy of Family Physicians*. Summer Institute, 1989.
 19. Claes, J., & Rosenthal, D. "Couple Communication Following the Death of a Child," Mercy Hospital, Iowa City, Iowa, October, 1988.
 20. Claes, J., "Working with Client Resistance: Relationship Building Skills for Attorneys" The University of Iowa, College of Law, September, 1988.
 21. Claes, J., "Retirement and Marital Interaction," University of Iowa Hospital and Clinics, Geriatric Grand Rounds, August, 1988.
 21. Claes, J., "Violence in Families: Family Dynamics and Treatment," The University of Iowa, Summer School for Helping Professionals, August 8, 1988.
 22. Claes, J., "Spouse Abuse: Dealing with Issues of Power in the Marital Dyad", The University of Iowa, Division of Counselor Education, Marriage and Family Therapy Clinic, October, 1987.
 23. Claes, J., "Working with Children from Violent Homes: Guidelines for Teachers *Great River Area Education Agency, Area-wide In-service*, Burlington, Iowa, October, 1987.

24. Claes, J., "Gender Issues in Family Therapy Supervision," *The University of Iowa Summer Institute*, Iowa Association of Marriage and Family Therapy, May, 1986.
25. Claes, J., "Working with Client Resistance," *Iowa Association of Counseling and Development Conference*, Des Moines, Iowa, October, 1985.

EXTERNALLY FUNDED GRANTS AND CONTRACTS

- 2008-2010 **Principal Investigator**—Healthy Beginnings. Contract funded by YWCA of Greensboro, this project assesses the needs of young adult and teen pregnant and parenting women through qualitative interviewing, transcription of transcripts and the development of vignettes. \$12,000.
- 2001-2002 **Principal Investigator**—Family Violence Prevention in Immigrant Families. Funded by the NC Department of Human Resources, this project provided training and technical assistance to prevent domestic violence among immigrant and refugee families in North Carolina, \$24,996.
- 2000-2001. **Principal Investigator**—Family Violence Prevention in Immigrant Families. Funded by the NC Department of Human Resources, this project provided training and technical assistance to prevent domestic violence among immigrant and refugee families in North Carolina, \$24,935.
- 1999-2000. **Principal Investigator**—Family Violence Prevention in Immigrant Families. Funded by the NC Department of Human Resources, this project provided training and technical assistance to prevent domestic violence among immigrant and refugee families in North Carolina, \$24,935.
- 1998-1999. **Co-Investigator**—Family Violence Prevention in Immigrant Families. Funded by the NC Department of Human Resources, this project examined the causes of stress and violence such as post-traumatic stress disorder and underemployment in refugee families and provided training and technical assistance to prevent domestic violence among refugee families in North Carolina. (24,935); **With John Rife, Ph.D. and Raleigh Bailey, Ph.D.**
- 1994-1995 **Co-Investigator**--. Smoking Cessation Project for African-American Pregnant Women. This Cabinet for Human Resources, Health Services contract involved the pilot of a smoking cessation program that utilized culturally relevant materials and family support to assist African American women in quitting cigarette smoking.(\$30,000) **With Suzanne Hanna, Ph.D., Patricia Walker, Ph.D., Ann Swank, Ph.D., and Jerry Walker, Ph.D.**
- 1993-1994 **Co-Investigator**--. Smoking Cessation Project for African-American Pregnant Women. This Cabinet for Human Resources, Health Services contract involved the development of psycho educational materials that were culturally sensitive to the needs of African-American women.(\$35,000) **With Suzanne Hanna, Ph.D., Patricia Walker, Ph.D., Ann Swank, Ph.D., and Jerry Walker, Ph.D.**

INTERNALLY FUNDED GRANTS AND CONTRACTS (UNCG)

- 1996-1997 **Principal Investigator**. The Impact of Group Membership Fluidity on Therapeutic Outcome in Male Batterers Group: A Pilot Study. This evaluative research of groups at Family and Children's Services was funded by a New Faculty Development Grant from the University of North Carolina at Greensboro examined the effectiveness of an open or closed group membership format in the effectiveness of treating men who have been arrested for beating their wives. \$2,065.

1996-1997 **Principal Investigator** The Impact of Group Membership Fluidity on Therapeutic Outcome in Male Batterers Group: A Pilot Study. This evaluative research of groups at Family and Children's Services was funded by a Grant from Human Environmental Science Foundation at the University of North Carolina at Greensboro examined the effectiveness of an open or closed group membership format in the effectiveness of treating men who have been arrested for beating their wives. \$1,700.

INTERNALLY FUNDED INTERNATIONAL TRAVEL GRANTS (UNCG)

2006 International Travel Fund Grant for travel to Oxford, England to present a paper at the *Oxford Roundtable*, \$500.

2001 International Travel Fund Grant for travel to Bath, England to present a paper at the *Spirituality and Health Conference*, \$500.

1999-2006 UNCG Scholars' Travel Fund Grant for travel to Bath, England to present a paper at the *Spirituality and Health Conference*, \$250

INTERNALLY FUNDED TEACHING GRANTS (UNCG)

2009 Faculty Instructional Development Mini-Grant to attend the Lilly Conference on Teaching, \$400.

2008-2009 Human Environmental Sciences, Instructional Technology Grant, \$1,000

2008 Faculty Instructional Development Mini-Grant to attend the Lilly Conference on Teaching, \$400.

2007-2008 Human Environmental Sciences, Instructional Technology Grant, \$1,000

2000 Faculty Instructional Development Mini-Grant to attend a teaching workshop by Parker Palmer, \$265.

1997 Race and Gender Institute Grant to attend the Race and Gender Institute, May, 1997 at the University of North Carolina at Greensboro, \$700.

PROFESSIONAL SERVICE

2005-present **Consultant**, North Carolina Social Work Certification and Licensure Board.

2008 **Member**, ASWB Supervision Task Force

2002-2005 **Chair**, North Carolina Social Work Certification and Licensure Board.

2001-2002 **Vice Chair**, North Carolina Social Work Certification and Licensure Board

1999-2002 **Board Member**, North Carolina Social Work Certification and Licensure Board

2001 **Delegate**, Association of Social Work Boards.

2000 **Delegate**, Association of Social Work Boards.

2000-2001 **Member**, Subcommittee on Ethics, NCSWLCB

1997-1999 **Administrative Coordinator**, North Carolina Social Work Certification and Licensure Board

COMMUNITY SERVICE

2001-2002 Clinical Social Work Consultant, Summit House, Greensboro, NC.

UNIVERSITY, SCHOOL AND DEPARTMENTAL SERVICE (UNCG)

2007-2008 **Member**, Faculty Grievance Committee

2007-2008 **Member**, HES Faculty Council

2004-2005 **Chair**, HES Faculty Senate and Faculty Council

2003-2004 **Vice-Chair**, HES Faculty Senate and Faculty Council

2000-2002 **Member**, Institutional Review Board for the University of North Carolina at Greensboro

1999-2000 **Member**, Women's Studies, Continuing Education Committee

1999-2001 **Member**, Committee on Training and Education, Community Collaborative of GIFTTS

1997-2003 **Faculty Advisor**, Phi Alpha Honor Society

1997-1999 **Secretary**, HES Faculty Senate and Faculty Council

1997-2005 **Faculty Advisor**, JMSW Phi Alpha

1996-2001 **Member**, JMSW Program Committee

1997-2008 **Member**, Graduate Faculty

1996-2001 **Member**, HES Outstanding Teacher Selection Committee

1996-1997 **Member**, Department of Social Work, Academic Affairs Committee

1996-2001 **Member**, GIFTTS Field Advisory Committee for Interdisciplinary Placement

COURSES TAUGHT (UNCG)

BSW Courses

SWK 315 Social Work, Diversity and Vulnerable Populations

SWK 411 Social Work Methods I

SWK 414/416 Field Instruction and Seminar II

SWK 584 Social Services for Children

SWK 510 Spirituality and Social Work Practice

MSW Courses

SWK 501 Human Behavior and Social Functioning I

SWK 515 Human Behavior and Social Functioning II

SWK 511 (624) Social Work Practice and Human Diversity

SWK 522 Comparative Study Cross-Cultural Social Work Practice

SWK 601 Families and Youth-at-risk I

SWK 611 Families and Youth-at-risk II
SWK 510 Spirituality and Social Work Practice

New Courses Developed for the JMSW Program

SWK501 (SWK 620) Human Behavior and Social Functioning I
SWK 515 (SWK 625) Human Behavior and Social Functioning II
SWK 511 (SWK 624) Social Work Practice and Human Diversity
SWK 601 (SWK 637) Families and Youth-at-risk I
SWK 611 (SWK 642) Families and Youth-at-risk II
SWK 510 Spirituality and Social Work Practice

New Courses Co-Developed for Interdisciplinary Practice

CED711, HDFS711, SWK589 Family-Centered Interdisciplinary Practice: System of Care (co-developed with Margaret Arbuckle, Charlotte Herrick, Libby Jones & Fredrick Douglas).