

Melissa Floyd Taylor, Ph.D.
Curriculum Vita

CURRENT POSITION

Associate Professor, University of North Carolina, Greensboro
Department of Social Work
August 2002-present

Undergraduate Social Work Director
July 2007-present

PROFESSIONAL EDUCATION

Doctor of Philosophy in Social Work; The Virginia Commonwealth University, School of Social Work; *Dissertation Title: Professional dissonance among social workers: The collision between values and job tasks in mental health practice. Chair: Dr. Kia J. Bentley, 2002.*

Master of Science in Social Work. The Virginia Commonwealth University, School of Social Work; *Mental Health Concentration, 1994.*

Bachelor of Arts. Miami University, Oxford, Ohio; *BA's in Political Science and Psychology, Minor in Social Work, 1992.*

CERTIFICATIONS

State of North Carolina Licensed Clinical Social Worker, (LCSW, C004414), continuously since 2003

State of Virginia Licensed Clinical Social Worker 1997-2003

ACADEMIC TEACHING EXPERIENCE

2002 to present Assistant then Associate (2007) Professor of Social Work, University of North Carolina, Greensboro, Department of Social Work; tenure track position primarily BSW.

1997-2001 Adjunct Professor of Social Work, Virginia
Commonwealth University School of Social Work
Richmond, Virginia; BSW & MSW

SOCIAL WORK PRACTICE EXPERIENCE

12/06-present Clinical Consultant for Sanctuary House, Greensboro,
North Carolina

8/98-8/02 Mental Health and Substance Abuse Social Worker,
Tucker Pavilion, Richmond, Virginia

5/97-8/98 Program Coordinator for Adult Inpatient Behavioral
Health, John Randolph Medical Center, Hopewell,
Virginia

8/96-5/97 Program Coordinator for Inpatient Adolescent Behavioral
Health, John Randolph Medical Center, Hopewell,
Virginia

6/95-8/96 Program Coordinator for Inpatient Substance Abuse
Services, John Randolph Medical Center, Hopewell,
Virginia

PUBLICATIONS

Refereed Journal Articles, Published and In Press

1. **Taylor, M. F.** & Lorenzo-Schibley, J. (in press). Evaluation Partnerships between the University and Local Agencies: The Clubhouse as Example. *Social Work in Mental Health*.
2. Scheyett, A., Vaughn, J., **Taylor , M.F.**, & Paris H. S. (in press). Screening for intellectual and developmental disabilities in jails: Are we there yet? *Journal of Intellectual and Developmental Disabilities*.

3. **Taylor, M. F.** (2007). Professional Dissonance: An important concept for clinical social work. *Smith College Studies in Social Work*, 77, (1), 89-100.
4. Gruber, K.J. & **Taylor, M. F.** (2006). A family perspective for substance abuse: A critical review of the literature. *Social Work Practice in the Addictions*, 6,1/2, 1-29.
5. Nsonwu, M. B., & **Taylor, M. F.** (2006) Operationalizing diversity issues in lead safety education. *Journal of Immigrant and Refugee Services*, 4(3), 115-119.
6. **Taylor, M. F.** (2006). Is self-determination still important? What seasoned social workers are saying. *Journal of Social Work Values and Ethics*, 3(1), online.
7. **Taylor, M. F.** & Bentley, K .J. (2005). Professional dissonance among social workers: The collision between values and job tasks in mental health practice. *Community Mental Health Journal*, 41(4), 469-480.
8. **Taylor, M. F.** (2005). Social workers and involuntary treatment in mental health. *Advances in Social Work*, 6(2), 241-252.
9. **Taylor, M. F.** & Bentley, K. J. (2004). Changing conceptualizations of mental health and mental illness: Implications for “brain disease” and “behavioral health” for social work. *Social Work in Mental Health*, 2(4), 1-16.
10. Walsh, J., Farmer, R., **Taylor, M. F.**, & Bentley, K .J. (2003). Ethical dilemmas about psychiatric medication: Results of a national study of practicing social workers. *Social Work in Mental Health* 1(4), 91-105.

Articles Submitted for Review

1. **Taylor, M. F.** & Gruber, K. J. *Understanding and bridging student reactions to difficult family problems*. Submitted to the *Journal of Baccalaureate Social Work*, October 2007.
2. **Taylor, M. F.**, Scheyett, A., & Vaughn, J. (in review).

- Experiences of consumers with mental illness in the jails of North Carolina. *Submitted to Social Work in Mental Health* August 2008.
3. Scheyett, A., Vaughn, J., & **Taylor, M.F.** (under review with revision). Screening and access to services for individuals with serious mental illnesses in jails. *Submitted to Community Mental Health, 5/08.*
 4. Owen, J. & **Taylor, M. F.** (under review). Negotiated Coercion. *Submitted to the Journal of Ethics and Social Welfare, 7/08.*

Articles in Development

1. Taylor M. F. & Gruber, K. J. In their own words: Social work student attitudes about difficult families.
2. Taylor, M. F. Mental health consumer as expert on involuntary treatment.
3. Taylor, M.F. Narratives from the front-lines: Stories from the first year of a Crisis Intervention Team Police Department.
4. Taylor & Gruber. Gender and drug choice: Variables affecting student perception of substance abusers.
5. Nickerson, J., Taylor, M. F., & Nsonwu, M. B. Are the golden years really golden? Experiences of Montagnard Elders.
6. Taylor, M. F. Art and insanity: A new course.
7. Taylor, M. F. Cultivation: A model for culturally rooted family intervention.

Book Chapters Published and In Press

1. Bentley, K.J., Walsh, J., Boyd, S., & **Taylor, M. F.** (2007). Schizophrenia. In B. Thyer and J. Wodarski (Eds.), *Social Work in Mental Health: An Evidenced-Based Approach*. (pp. 251-286). Hoboken, NJ: John Wiley and Sons.
2. Gruber, K. J. & **Taylor, M. F.** (2006). A family perspective for substance abuse: Implications from the literature. In S. L. Straussner and C. H. Fewell (Eds.), *Impact of Substance Abuse on Children and*

Families: Research and Practice Implications, Haworth Press. NOTE: This chapter also simultaneously published as an article listed above.

3. **Taylor, M. F.** (2006). Putting Values into Practice: Involuntary Interventions and Mental Health Social Work. In J. Rosenberg and S. Rosenberg, (Eds.), *Community Mental Health: Challenges for the 21st Century*. (pp. 73-82). NY, NY: Routledge.
4. Walsh, J., Farmer, R., **Taylor, M. F.**, & Bentley, K. J. (2003). Ethical dilemmas about psychiatric medication: Results of a national study of practicing social workers. In K. J. Bentley, (Ed.), *Psychiatric Medication Issues for Social Workers, Counselors, and Psychologists*.(pp. 91-105). Haworth Press. NOTE: This chapter also simultaneously published as an article listed above.
5. Bentley, K. J., & **Taylor, M. F.** (2002). Is outpatient commitment a step forward for mental health clients? In H. J. Karger & J. Midgeley (Eds.), *Controversial issues in social policy*, (2nd Ed.). (pp. 187-199). Boston: Allyn and Bacon.
6. Bentley, K. J. & **Taylor, M. F.** (2002). A vision of excellence for social work practice in contemporary mental health settings. In K. J. Bentley (Ed.) *Social work practice in mental health: Contemporary roles, tasks and techniques*. (pp. 1-17). Pacific Grove, CA: Brooks/Cole-Wadsworth.

Other Publications

1. **Taylor, M. F.** (2008). A review of Jill Florence Lackey, 2006, *Accountability in Social Services: The Culture of the Paper Program. Ethics in Social Welfare*.
2. **Taylor, M. F.** (2008). A review of Audrey Leathard and Susan McLaren (Eds), 2007, *Ethics: Contemporary challenges in health and social care. Ethics and Social Welfare*.
3. **Taylor, M. F.** (2007). A review of R. Hugman's (2005), *New Approaches in Ethics for the Caring Professions. Ethics and Social Welfare*.

4. **Taylor, M. F.** (2004). Book Review of Lauren Slater's, *Love works like this: Moving from one kind of love to another*. *Community Mental Health Journal*, 40(3), 275-276.
5. **CONTRIBUTOR:** Case Study *Fried Chicken and Warts* for J. Walsh's (2003) *Endings in Clinical Practice: Effective Closure in Diverse Settings*, pp. 190-191. Lyceum Books: Chicago, IL.

Applied Scholarship: Technical Reports

1. **Taylor, M. F.** (August, 2008). *United Way of Greater Greensboro Thriving at Three Program Evaluation Final Report*. Greensboro, NC: United Way of Greater Greensboro.
2. **Taylor, M. F.** (June, 2007). *Experiences of Consumers with Mental Illness and Developmental Disabilities and their Collaterals in the Jails of North Carolina*. Raleigh, NC: NC Governor's Advocacy Council for Person's with Disabilities.
3. **Taylor, M. F.** (May, 2007). *Crisis Intervention Team Program Outcomes for 2005-2006: The First Year's Data*. Raleigh, NC: Wake County LME.
4. **Taylor, M. F.** (April, 2007). *Club Horizon: Personnel Interview Report*. Knightsdale, NC: Club Horizon.
5. **Taylor, M. F.** (December, 2006). *Sanctuary House: Personnel Interview Report*. Greensboro, NC: Sanctuary House, Inc.
6. **Taylor, M. F.** (March, 2006) *Alamance Jail Diversion Program Needs Assessment*. Alamance County, NC: Alamance LME.
7. **Taylor, M. F.** (January, 2004). *Customer Satisfaction at Sanctuary House*. Greensboro, NC: Sanctuary House, Inc.

JURIED STATE, NATIONAL, AND INTERNATIONAL PRESENTATIONS

1. Scheyett, A., Vaughan, J. & Taylor, M. F. (January, 2007). 2007 Society for Social Work Research, Washington, D. C.
2. Nsonwu, M. B., & **Taylor, M. F.** (September, 2006). *Providing a culturally competent lead safety education program for refugees and immigrants*, 2006 Refugee and Immigrant Conference, Chicago, Illinois.
3. **Taylor, M. F.** (September, 2006). *A family perspective on substance abuse*. Guilford County Substance Abuse Coalition, 4th Annual Symposium, Greensboro, North Carolina.
4. **Taylor, M. F.** (2006). *Is self-determination still important? What seasoned social workers are saying*. Paper presented at the Annual Program Meeting of the Council on Social Work Education, Chicago, Illinois.
5. **Taylor, M. F.**, & Gruber, Kenneth J. (2005). *Increasing family focus in substance abuse research*. Guilford County Substance Abuse Coalition, 3rd Annual Symposium, Greensboro, North Carolina.
6. **Taylor, M. F.** (2004). *Social workers and involuntary treatment*. Poster presented at the 8th Annual Conference for the Society of Social Work and Research, New Orleans, Louisiana.
7. **Taylor, M. F.**, & Lorenzo-Schibley, J. (2003). *Establishing an outcome indicator protocol for a new clubhouse*. Paper presented at the Annual Conference of the International Association of Psychosocial Rehabilitation Services, Atlanta, GA.
8. **Taylor, M. F.** (2003). Dialogue and Debate of Slater's, *Love works like this: Moving from one kind of love to another*. Led session for The First National Internet Conference on Social Work and Psychopharmacology.
9. **Taylor, M. F.** & Bentley, K. J. (2003). *Professional dissonance among social workers: The collision between values and job tasks in*

mental health practice. Paper presented at the 7th Annual Conference of the Society for Social Work and Research, Washington, D. C.

10. **Taylor, M. F. & Bentley, K. J.** (2000). *Changing conceptualizations of mental health and mental illness: Implications for social work education in the 21st century*. Paper presented at the 46th Annual Program Meeting of the Council on Social Work Education, New York City, NY.

EXTERNALLY FUNDED GRANTS, CONTRACTS, AND PROPOSALS

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|------------------------|---|
| 7/2008-6/2010 | Council on Social Work Education (CSWE) Gero-Ed Center, fully funded \$7500 by Hartford Foundation, BSW Experiential Learning Program. |
| <i>4/2008</i> | <i>FIPSE Transparc II Atlantis Program, subcontract with University of Maine and three European Union Universities, \$8000, (not funded)</i> |
| 11/2005-11/2006 | North Carolina Governor's Advocacy Council for Person's with Disabilities, fully funded \$38,985
<i>A Study Of The Experiences Of Persons With A Mental Illness Or Developmental Disability And Their Collaterals In The Jails Of North Carolina</i> |
| <i>12/2005</i> | <i>Proposal to Evaluate Wake County's Crisis Intervention Team Program, \$54,901 (not funded)</i> |
| 8/2005-5/2006 | Alamance County MH/DD/SA, \$500
<i>A Post-Booking Jail Diversion Needs Assessment of Alamance County.</i> |
| <i>3/2005</i> | <i>Ittleston Foundation, \$47,821 (not funded)
Proposed expanding research on involuntarily treatment to a national sample of consumers.</i> |

11/2003-11/2004 Sanctuary House External Contract, \$1,500
Contracted for program evaluation. Completed
customer satisfaction survey January 2004.

11/2003 Silberman Fund Proposal, \$17,215 (not funded)
Proposed expanding research on involuntarily treatment
to a national sample of consumers.

INTERNALLY FUNDED GRANTS

5/2003-8/2003 Summer Excellence Award: Involuntary Treatment
Experiences, \$4,000.

1/2003-5/2003 New Faculty Grant: Establishing an Outcome Indicator
Protocol for a new Clubhouse, \$3,190.

DOCTORAL COMMITTEES

COMMUNITY AND PROFESSIONAL SERVICE

2008 June Invited Training: Mental status and screening for
mental illnesses. Family Services of the Piedmont,
Greensboro, NC.

2008 May Speaker: People with mental illness and jails. National
Alliance for Mentally Ill, Alamance, NC.

2008 April Invited Training: The mentally ill inmate: Problems,
solutions and action planning. Annual Jail Health Update
Conference for the North Carolina Institute of Public
Health.

2007 Panelist: Open/NET television program about people
with mental illness in North Carolina jails.

2007 Reviewer: Journal of Rural Mental Health

- 2006-present** **Consulting Editor for *Journal of Baccalaureate Social Work*.**
- 2004-present** **Council on Practice Methods and Specializations**
Council on Social Work Education, national, accrediting body of the social work programs. Three year term expires 2007.
- 2002-present** **Sanctuary House, Greensboro, North Carolina**
Work with staff and members to implement an outcome indicator protocol to aid with quality assessment. Supported grant-writing activities. **Appointed as Board Member December 2005-2006.**
- 2005 June** **Invited Workshop: *Involuntary Treatment and You*** for North Carolina Mental Health Consumers Organization, Raleigh, NC
- 2005 April** **Training: *DSM-IV in the Clubhouse Setting*** for Sanctuary House, Greensboro, NC
- 2004** **Protection and Advocacy for Persons with Mental Illness (PAIMI) Committee, State of North Carolina**
Branch of the **Governor's Advocacy Council for Persons with Disabilities (GACPD)**. Resigned -8/2005 to pursue research for GACPD.
- 2002 September** **Invited Presenter: *Social Work Ethics: Complex Issues and Difficult Choices***, for AHEC, Greensboro.

SPECIAL AWARDS AND HONORS

- 2008** **Nominated for HES Outstanding Advisor**
- 2005** **Mary Frances Stone Outstanding Teacher Award for the School of Human Environmental Sciences**

- 2005, 2008** **Special Recognition for Excellence from University Marshals**
- 2005, 2006** **Special Recognition for Extraordinary Service to Adult Students**

PROFESSIONAL MEMBERSHIPS

National Association of Social Workers

Council on Social Work Education

Social Work Baccalaureate Program Directors Association (BPD)

UNIVERSITY, SCHOOL AND DEPARTMENTAL SERVICE

- 2007-present** **Undergraduate Program Director, Social Work Department**
- 2007- present** **General Education Curriculum Committee, *member of By-Law Sub-committee***
- 2006-2007** **Institutional Review Board Member**
- 2005-present** **HES Teaching Excellence Awards Committee**
- 2004-present** **HES Curriculum Committee**
- 2002-present** **BSW Program Committee**
- 2002-present** **BSW Student Organization Advisor**
- 2002-2007** **Departmental Library Representative**
- 2004** **Search Committee, Director Disability Services**
- 2002-2003** **Race and Gender Committee**

COURSES TAUGHT

University of North Carolina Greensboro

SWK 215	Introduction to Social Work
SWK 315	Social Work with Diverse and Vulnerable Populations
SWK 411	Social Work Methods
SWK 413	Field and Field Seminar
SWK 504	Practice with Individuals, Families and Groups
SWK 510	Clinical Assessment in Social Work
SWK 552	Social Work with the Mentally Ill
SWK 555	Social Work and Substance Abuse Practice

Virginia Commonwealth University

SLWK 230	Communication in the Helping Process
SLWK 330	Person in Society II
SLWK 332	Social Work Practice Fundamentals
SLWK 604	Social Work Practice with Individuals, Families and Groups I
SLWK 605	Social Work Practice II
SWK 610	Human Behavior in the Social Environment II