

Brittany Reece Norman

OBJECTIVE

Seeking a career with a progressive organization where I can utilize my skills, knowledge, and experience in patient care, teaching, and customer service in a challenging role that allows for advancement and growth.

SKILLS

- High energy, self-motivated, team player
- Accurate, professional nature
- Able to work under pressure, handle multiple demands, and set priorities
- Computer Skills: Excel, PowerPoint, Word, Access, PhotoShop, Outlook, Muse, Carecast, Peoplesoft, Point Click Care, American Health Tech, Matrix, Vision, Moodle, Canvas, Complio, Clinical Exchange, iSpring Suite, and EPIC

RELEVANT EXPERIENCE

Forsyth Tech Community College – LPN-RN Nursing Faculty & ADN Adjunct Faculty (December 2022- Present)

- Piloted the first separate cohort of the LPN-RN bridge program, building curriculum, content, activities, and exams using the latest software and educational materials.
- Developed lab scenarios for skill building, assisted with clinical simulations, and provided education for groups of students during clinical rotations.
- Led nursing students in clinical instruction, skill performances, and evaluations in a fast-paced hospital setting, offering ongoing education and support to enhance their learning and improve patient outcomes.
- Performed administrative tasks for evaluations and accreditation, contributing to the overall success and compliance of the nursing program.

Davidson Davie Community College – Nurse Aide Faculty & Nursing Adjunct Faculty (October 2020-October 2022)

- Performed onsite clinical instruction and in-person student evaluation at local hospitals for nursing students
- Assisted nursing students in lab-based training/scenarios and provided education on Law & Ethics via lecture
- Completed in depth grading of nursing student assessments and care plans during and after clinical hours
- Acted as lead instructor for CCP Nurse Aide I program for high school students
- Taught in-person and constructed online modules and clinical scenarios for curriculum
- Demonstrated skills in lab and verified student comprehension through return skill performance demonstrations and check-offs
- Completed all DHSR requirements for Nurse Aide I curriculum, lab, and clinical hours
- Managed student orientation for multiple high schools and verified clinical clearance process in Complio/Clinical Exchange Programs
- Assisted students with necessary steps for orientation and clinical clearance compliance to ensure registration completion for the program for all incoming students

Department of Health & Human Services – Health Service Regulation – Nurse Consultant (November 2016 – September 2020)

- Progressed into a nursing role that surveyed nursing homes to ensure federal and state requirements were being met
- Applied laws, regulations, rules, and protocols that have been established by the state and federal government through rigorous medical chart reviews, observations, and interviews
- Made decisions of facilities' regulatory compliance in conjunction with interdisciplinary team members and independently
- Conducted annual inspections and complaint investigations to assure residents are being cared for according to professional standards set forth by CMS
- Obtained Federal Certification by passing the Federal Surveyor Minimum Qualifications Test (SMQT) after completion of onsite training at CMS Headquarters

Homestead Hills Retirement Community – RN Supervisor/Staff Development Coordinator (May 2016-September 2016)

- Advanced my career to develop new skills in a nurse educator and managerial role
- Provided education to staff to enhance their documentation skills for better resident outcomes and higher reimbursement opportunities
- Expanded my knowledge in Long Term Care, Skilled Nursing Care, and Memory Care Units
- Actively became involved with new aspects of healthcare such as Medicare reimbursement, MDS coding, resident case management, appointment scheduling, and discharge planning

Moses H. Cone Memorial Hospital – CCU/CT-Surgery/Trauma ICU RN (August 2014-November 2016)

- Expanded my skill set to incorporate CT surgical procedures and protocols
- Cultivated skills to maintain hemodynamic stability for all surgical/trauma patients
- Maintained patient safety and self-composure during intense situations and procedures
- Expanded my skill set to encompass ICU protocols, drips, procedures, and hemodynamics
- Learned the importance of prioritizing orders and protocols during critical patient events
- Educated myself on how to incorporate and utilize critical thinking skills under pressure
- Incorporated team building and communication skills to illicit better outcomes for patients

Wake Forest Baptist Medical Center – RN – Telemetry & Pre-Cardiac Procedure Unit (June 2013-August 2014)

- Established exceptional patient communication skills in a high-pressure atmosphere
- Learned to prioritize my workload to better serve each individual patient's needs
- Expanded my skill set to incorporate specific cardiology nursing procedures
- Advanced my role to include charge nurse duties and new hire unit orientation and onboard training
- Resolved problems and negotiated positive outcomes with a positive attitude

Wake Forest Baptist Medical Center – Cardiology Technician (February 2010-June 2013)

- Developed excellent patient relations skills in a fast-paced atmosphere

- Performed ECGs and applied several types of heart monitoring devices ordered for inpatient and outpatient heart monitoring
- Continued my education, and expanded my skill set of ECG editing to include pacemaker readings via telephone monitoring devices
- Organized and coordinated two Annual Charity Golf Tournaments for the Heart and Stroke Walk

Silo Run Golf Course – Pro-Shop Assistant Manager (August 2008-February 2010)

- Created and developed marketing strategies to promote pro-shop sales
- Analyzed complex financial documents for various accounts
- Utilized auditing skills to identify fraudulent activities to prevent company losses

EDUCATION

- **University of North Carolina Wilmington**
Master's Nursing Education (Present) Expected Graduation - July 2024
- **University of North Carolina at Greensboro**
Master's Nursing Education – Attended 2015-2016
- **Winston Salem State University**
Bachelor's of Science in Nursing – Graduated in December 2014
- **Forsyth Technical Community College**
Associate Degree Nursing – Graduated in May 2013 (Class Vice President and Student Nurse Association Member)
- **Appalachian State University**
Hospitality and Tourism Management (3 Years of Courses)
- **Forbush High School**
Graduated May 2003 (Graduated with Honors)

CERTIFICATIONS:

- Registered Nurse May 2013 – License #: 261190
- ACUE Certification (2024)
- ATI Champion (2023)
- NGN Navigator (2023)
- PAC Certified Trainer for Dementia Care (2022)
- Basic Life Support
- Advanced Life Support
- Certified to care for patients with a Left Ventricular Assist Device (LVAD) – February 2013 to Present
- Pressure Ulcer Surveyor & Auditor for Wake Forest Baptist Medical Center
- Certificates of Completion:
 - Neurological Assessment
 - IV Drip Medications
 - Basic & Advanced Dysrhythmia Interpretation
 - Renal Failure
 - Transplantation of Heart, Kidneys, & Pancreas

- Hemodynamics Interpretation (Swan Ganz & Arterial Lines)
- Vasoactive Drips & Treatments
- Use of External Pacemaker
- Chest Tube Monitoring & Removal

COMMITTEE INVOLVMENT & VOLUNTEER WORK:

- North Carolina Associate Degree Nursing Council – Board Member for Alpha Delta Nu (2024-Present)
- Forsyth Tech Community College – Member of the Evaluation Committee for CNEA Accreditation (2023-Present)
- Forsyth Tech Community College – Alpha Delta Nu Faculty Advisor for Nursing Honor Society (2023-Present)
- Sigma Theta Tau (2023-Present)
- Davidson Davie Community College – Elected Faculty Senate Member 2022 for Department of Health Sciences
- Active member of the North Carolina Nursing Association and American Nurses Association
- Mentored and trained new graduate RN's in the ICU Academy at Moses Cone for each clinical rotation starting in 2014
- Was selected by SICU Director to educate and mentor all student nurses from various colleges during their clinical rotations
- Joined the CAUTI organization with Cone Health in 2014 to assist with research initiatives that analyzed collected data and improved patient outcomes by developing policies to help prevent urinary tract infections in critical care units
- Quality Council Representative & Auditor for Wake Forest Baptist Medical Center (2013-2014)
- Initiated and Organized the 2010/11 Heart and Stroke Walk Annual Golf Tournament for Wake Forest Baptist Medical Center
- Served as the Vice President of our 2013 graduating class at Forsyth Technical Community College
- Member of the Student Nurse Association (2011-2013)
- Volunteered 20 Hours at The Food Bank in Winston-Salem NC (May 2013)
- Volunteered 30 Hours at The Storehouse for Jesus in Mocksville, NC (September 2014)

REFERENCES – Available upon Request